

7 Day Free Trial T&C's

1. Membership

- 1.1. Your membership will begin on the day you join.
- 1.2. Your membership must be continuous, not individual, separated days.
- 1.3. Your membership is personal to you. You cannot transfer it to another person.

2. Centre Rules.

- 2.1. You must comply with the centre rules/etiquette which forms part of this agreement.
- 2.2. We may change the rules/etiquette at any time. We will post notice of any changes at the centre.

3. Facilities

- 3.1. You are entitled to use the facilities available for your category of membership package.
- 3.2. You may have to pay additional charges to use certain other facilities/activities at the Centre. You can get a list of these from our reception points. We can change these prices at any time.
- 3.3. Before using any exercise equipment you must read and sign the Health Commitment Statement/Pre Activity Questionnaire and have a supervised induction session. We can refuse access to the centres facilities if we consider your health maybe adversely affected by the use of such facilities. In such circumstances you will be referred to our GP referral team.
- 3.4. Centre's may open/close earlier during public holiday periods. Facilities may also close for occasional special events. Notices will be displayed in the centre in advance notifying customers of any changes. No refunds will be available for these periods.
- 3.5. We may change the centres opening times or withdraw any of the facilities at any time if we need them for events, tournaments, exhibitions or other special activities.
- 3.6. We may need to close a facility or part of it for repair/refurbishment on the grounds of health and safety or improving customer service. Fitness classes may also have to be cancelled due to unforeseen instructor unavailability. In the above circumstances we will use our best endeavours to:
 - 3.6.1. Give as much notice as is reasonably practicable by displaying notices in the centre.
 - 3.6.2. Arrange for alternative facilities during a period of closure.
- 3.7. Your membership does not give you priority over other users or guarantee the availability of facilities.
- 3.8. "One2one Fitness Studio Ltd" management reserve the right to change the activity programme. Prior notice will be given in the centre relating to activity cancellations or the introduction of new sessions.
- 3.9. Promotions do not apply to existing members or those that have been members within the last 12 months.
 - 3.9.1 Promotions that include any free trial periods or free single session admission only apply to those that have not been to One2one Fitness Studio Ltd in the past 12 months (PAYG or Membership based) and to only those that permanently reside within 20 miles of One2one Fitness Studio Ltd.